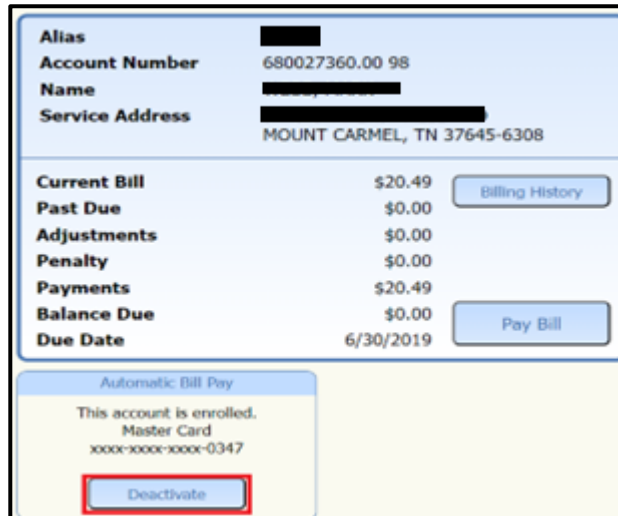


ONLINE BILL PAY DEACTIVATING AUTO PAY

Steps:

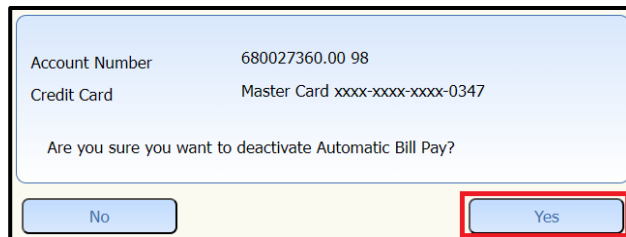
Login to your Online profile and you will see your BILL SUMMARY. Beneath your ACCOUNT SUMMARY will be your AUTO PAY INFORMATION. Click on DEACTIVATE.



Alias	[REDACTED]	
Account Number	680027360.00 98	
Name	[REDACTED]	
Service Address	[REDACTED] MOUNT CARMEL, TN 37645-6308	
Current Bill	\$20.49	<input type="button" value="Billing History"/>
Past Due	\$0.00	
Adjustments	\$0.00	
Penalty	\$0.00	
Payments	\$20.49	
Balance Due	\$0.00	<input type="button" value="Pay Bill"/>
Due Date	6/30/2019	

Automatic Bill Pay
This account is enrolled.
Master Card
xxxx-xxxx-xxxx-0347

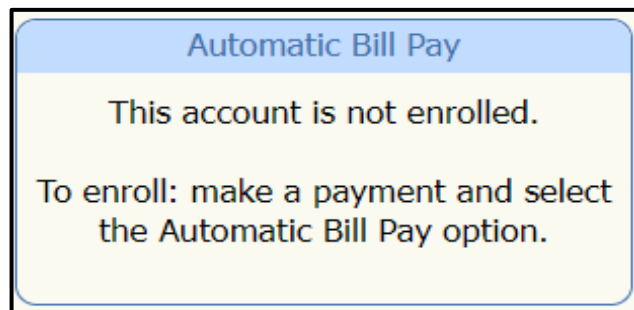
There will be a pop-up that asks you if you are sure that you would like to deactivate AUTO BILL PAY. You will click YES.



Account Number 680027360.00 98
Credit Card Master Card xxxx-xxxx-xxxx-0347

Are you sure you want to deactivate Automatic Bill Pay?

You have now successfully un-enrolled out of AUTO PAY and beneath your ACCOUNT SUMMARY you should no longer see AUTO PAY with credit card info and as a result, your card will no longer be charged for future payments.



Automatic Bill Pay

This account is not enrolled.

To enroll: make a payment and select the Automatic Bill Pay option.

